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Financial Report

VIA LINK, Inc.

June 30, 2008

Under provisions of state law, this report is a public document. A copy of the report has been submitted to the entity and other appropriate public officials. The report is available for public inspection at the Baton Rouge office of the Legislative Auditor and, where appropriate, at the office of the parish clerk of court.

Release Date 1/21/09

TABLE OF CONTENTS

VIA LINK, Inc.

June 30, 2008

	<u>Exhibits</u>	<u>Page Numbers</u>
Financial Section		
Independent Auditor's Report		1 - 2
Statement of Financial Position	A	3
Statement of Activities	B	4
Statement of Functional Expenses	C	5
Statement of Cash Flows	D	6
Notes to Financial Statements	E	7 - 15
Special Report of Certified Public Accountants		
Report on Internal Control Over Financial Reporting and on Compliance and Other Matters Based on an Audit of the Financial Statements Performed in Accordance with <u>Government Auditing Standards</u>		16 - 17
Schedule of Findings and Responses		18 - 19
Reports By Management		
Schedule of Prior Year Findings and Responses		20
Management's Corrective Action Plan		21

FINANCIAL SECTION



Bourgeois Bennett

INDEPENDENT AUDITOR'S REPORT

To the President and Board of Directors,
VIA LINK, Inc.,
New Orleans, Louisiana.

We have audited the accompanying statement of financial position of VIA LINK, Inc. (a nonprofit organization), as of June 30, 2008 and the related statements of activities, functional expenses, and cash flows for the year then ended. These financial statements are the responsibility of the Agency's management. Our responsibility is to express an opinion on these financial statements based on our audit.

We conducted our audit in accordance with auditing standards generally accepted in the United States of America, and the standards applicable to financial audits contained in Government Auditing Standards, issued by the Comptroller General of the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audit provides a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of VIA LINK, Inc. as of June 30, 2008, and the changes in its net assets and its cash flows for the year then ended in conformity with accounting principles generally accepted in the United States of America.

In accordance with Government Auditing Standards, we have also issued our report November 19, 2008 on our consideration of VIA LINK, Inc.'s internal control over financial reporting and our tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing and not to provide an opinion on the internal control over financial reporting or on compliance. That report is an integral part of the audit performed in accordance with Government Auditing Standards and important for assessing the results of our audit.

Bourgeois Bennett, L.L.C.

Certified Public Accountants.

New Orleans, Louisiana,
November 19, 2008.

STATEMENT OF FINANCIAL POSITION**VIA LINK, Inc.**

June 30, 2008

ASSETS**Assets**

Cash and cash equivalents	\$ 340,768
Investments	332,133
Unconditional promises to give:	
United Way funding for next fiscal year:	
New Orleans United Way allocation and designations	334,176
New Orleans United Way grant	11,137
Other	47,250
Accounts receivable - contracts and grants	222,659
Prepaid expenses	17,692
Equipment, furniture and fixtures, net of accumulated depreciation	<u>21,950</u>
Total assets	<u><u>\$ 1,327,765</u></u>

LIABILITIES AND NET ASSETS**Liabilities**

Accounts payable	<u>\$ 16,688</u>
------------------	------------------

Net Assets

Unrestricted	
Undesignated	679,651
Designated	<u>250,000</u>

Total unrestricted net assets 929,651

Temporarily restricted 381,426

Total net assets 1,311,077

Total liabilities and net assets \$ 1,327,765

STATEMENT OF ACTIVITIES**VIA LINK, Inc.**

For the year ended June 30, 2008

	<u>Unrestricted</u>	<u>Temporarily Restricted</u>	<u>Total</u>
Public Support and Revenues			
United Way:			
New Orleans United Way allocations/grants	\$ 204,457	\$ 330,000	\$ 534,457
New Orleans United Way designations	-	4,176	4,176
Other United Way allocations/grants	41,015	-	41,015
UNITY of Greater New Orleans	295,964	-	295,964
Contract fees for services	708,893	-	708,893
Grants - other	52,009	-	52,009
Contributions	11,230	-	11,230
Investment income	20,477	-	20,477
Miscellaneous	8,975	-	8,975
	<u>1,343,020</u>	<u>334,176</u>	<u>1,677,196</u>
Total public support and revenues			
Net assets released from restrictions:			
Satisfaction of time restrictions:			
New Orleans United Way allocations/grants	189,496	(189,496)	-
DePaul / Tulane Occupancy Reimbursement	40,500	(40,500)	-
	<u>229,996</u>	<u>(229,996)</u>	<u>-</u>
Total net assets released from restrictions			
	<u>1,573,016</u>	<u>104,180</u>	<u>1,677,196</u>
Total public support, revenues, and net assets released from restrictions			
	<u>1,573,016</u>	<u>104,180</u>	<u>1,677,196</u>
Expenses			
Program services:			
Information, Referral and Crisis Intervention Center	867,006	-	867,006
Information systems	376,861	-	376,861
Supporting services - management and general	113,581	-	113,581
	<u>1,357,448</u>	<u>-</u>	<u>1,357,448</u>
Total expenses			
	<u>1,357,448</u>	<u>-</u>	<u>1,357,448</u>
Increase In Net Assets	215,568	104,180	319,748
Net Assets			
Beginning of year	<u>714,083</u>	<u>277,246</u>	<u>991,329</u>
End of year	<u>\$ 929,651</u>	<u>\$ 381,426</u>	<u>\$ 1,311,077</u>

See notes to financial statements.

STATEMENT OF FUNCTIONAL EXPENSES**VIA LINK, Inc.**

For the year ended June 30, 2008

	Program Services			Supporting Services - Management and General	Total
	Information, Referral and Crisis Intervention Center	Information Systems	Total		
Expenses					
Salaries	\$ 645,165	\$ 188,526	\$ 833,691	\$ 57,171	\$ 890,862
Employee health and retirement benefits	53,598	21,490	75,088	1,986	77,074
Payroll taxes	46,543	18,254	64,797	9,202	73,999
 Total salaries and related expenses	 745,306	 228,270	 973,576	 68,359	 1,041,935
 Data Transfer	 4,080	 -	 4,080	 -	 4,080
Depreciation	-	-	-	30,071	30,071
Insurance	16,821	7,043	23,864	6,374	30,238
Meetings and training	3,268	223	3,491	2,452	5,943
Membership dues	966	1,953	2,919	396	3,315
Miscellaneous expense	5,600	4,704	10,304	1,376	11,680
Occupancy	23,867	12,183	36,050	523	36,573
Office supplies	4,930	8,684	13,614	521	14,135
Postage	135	139	274	415	689
Printing and publications	1,164	-	1,164	1,309	2,473
Professional fees	11,270	5,946	17,216	-	17,216
Equipment rental and maintenance	9,727	63,848	73,575	-	73,575
Telephone / Internet	21,745	30,528	52,273	879	53,152
Travel and conferences	18,127	13,340	31,467	906	32,373
 Total expenses	 <u>\$ 867,006</u>	 <u>\$ 376,861</u>	 <u>\$ 1,243,867</u>	 <u>\$ 113,581</u>	 <u>\$ 1,357,448</u>

See notes to financial statements.

STATEMENT OF CASH FLOWS**VIA LINK, Inc.**

For the year ended June 30, 2008

Cash Flows From Operating Activities

Increase in net assets	\$ 319,748
Adjustments to reconcile increase in net assets to net cash provided by operating activities:	
Depreciation	30,071
Unrealized loss	339
Increase in unconditional promises to give	(113,763)
Increase in accounts receivable - contracts and grants	(101,371)
Increase in prepaid expenses	(4,494)
Increase in accounts payable	3,126
	<hr/>
Net cash provided by operating activities	133,656

Cash Flows From Investing Activities

Purchases of property and equipment	(26,346)
Purchases of investments	(306,881)
	<hr/>
Net cash used in investing activities	(333,227)

Net Decrease In Cash and Cash Equivalents (199,571)

Cash and Cash Equivalents

Beginning of year	540,339
	<hr/>
End of year	\$ 340,768
	<hr/>

See notes to financial statements.

NOTES TO FINANCIAL STATEMENTS

VIA LINK, Inc.

June 30, 2008

Note 1 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

a) Organization and Nature of Business

VIA LINK, Inc. (the Agency) is a nonprofit corporation located in the greater New Orleans area that provides comprehensive information on community resources and operates a 24-hour crisis intervention/information and referral hotline.

b) Financial Statement Presentation

The Agency's financial statement presentation complies with Statement of Financial Accounting Standards (SFAS) No. 117, "Financial Statements of Not-For-Profit Organizations". Under SFAS No. 117, the Agency reports information regarding its financial position and activities according to three classes of net assets: unrestricted net assets, temporarily restricted net assets, and permanently restricted net assets.

Unrestricted net assets represent resources over which the Board of Directors has discretionary control and are used to carry out the operations of the Agency in accordance with its bylaws.

Temporarily restricted net assets represent resources which are subject to donor-imposed stipulations that may or will be met either by actions of the Agency and/or the passage of time.

The Agency has no permanently restricted net assets.

c) Use of Estimates

The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect certain reported amounts and disclosures. Accordingly, actual results could differ from those estimates.

Note 1 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Continued)

d) Cash and Cash Equivalents

For purpose of cash flows, the Agency considers money market funds and highly liquid investments with a maturity of three months or less to be cash equivalents.

e) Promises to Give

Contributions are recognized when the donor makes a promise to give to the Agency that is, in substance, unconditional. Conditional promises to give are recognized when the conditions on which they depend are substantially met. For the year ended June 30, 2008, all promises were recognized.

f) Accounts Receivable

Accounts receivable are stated at the amount management expects to collect from outstanding balances. Management monitors outstanding balances and writes off all balances deemed uncollectible. Management deems all outstanding balances at June 30, 2008 to be collectible.

g) Investments

Investments in debt securities with readily determinable fair values and all investments in certificates of deposit are measured at fair value in the Statement of Financial Position. Investment income or loss (including gains and losses on investments, interest, and dividends) is included in the Statement of Activities as increases or decreases in unrestricted net assets unless the income is restricted by donor or law.

h) Contributions and Revenue Recognition

Contributions received are recorded as unrestricted, temporarily restricted, or permanently restricted support, depending on the existence and/or nature of any donor restrictions.

Note 1 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Continued)

h) Contributions and Revenue Recognition (Continued)

Support that is restricted by the donor is reported as an increase in unrestricted net assets if the restriction expires in the reporting period in which the support is recognized. All other donor-restricted support is reported as an increase in temporarily or permanently restricted net assets, depending on the nature of the restriction. When a restriction expires (that is, when a stipulated time restriction ends or purpose restriction is accomplished), temporarily restricted net assets are reclassified to unrestricted net assets and reported in the Statement of Activities as net assets released from restrictions.

i) Equipment, Furniture, and Fixtures

Equipment, furniture, and fixtures are recorded at cost. Repairs and maintenance are charged to expense as incurred; major renewals and replacements and betterments are capitalized. Depreciation is provided over the estimated useful lives of the assets on a straight-line basis.

j) Functional Expenses

The Agency allocates its expenses on a functional basis among its various programs and support services. Expenses that can be identified with a specific program and support service are allocated directly according to their natural expenditure classification. Other expenses that are common to several functions are allocated by a predetermined allocation percentage, which is reviewed annually.

The Agency's principal programs comprise:

Information, Referral and Crisis Intervention Center

The Agency provides individuals and organizations with information and referral to appropriate community resources through a twenty-four hour Call Center that provides crisis intervention/suicide prevention and information and referral to community resources; the publication of the Community Resource Directory; and public access to community resource information on the agency's website, www.vialink.org.

Note 1 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Continued)

j) Functional Expenses (Continued)

Homeless Management Information System

The Agency operates the Homeless Management Information System for UNITY of Greater New Orleans (UNITY) and provides training, technical support, and aggregate reporting for agencies affiliated with UNITY.

k) Fair Value of Financial Instruments

Fair value of cash and cash equivalents, unconditional promises to give, accounts receivable from grants and contracts, and accounts payable approximates book value at June 30, 2008.

l) Tax-Exempt Status

The Agency qualifies as a tax-exempt organization under Section 501(c) (3) of the Internal Revenue Code.

Note 2 - UNCONDITIONAL PROMISES TO GIVE

At June 30, 2008, \$345,313 was recorded as unconditional promises to give from United Way, which includes temporarily restricted revenue of \$334,176 to reflect United Way funding for the period July 1, 2008 through June 30, 2009 for which the Agency was notified prior to June 30, 2008, and \$11,137 from a United Way grant for the current year.

Unconditional promises to give include an amount from DePaul/Tulane Behavioral Health Center of \$47,250 at June 30, 2008, which is payable in monthly installments through August 2009. The details of this promise are as follows:

Amounts due in:	
Less than one year	\$ 40,500
Greater than one year	<u>6,750</u>
Total	<u>\$ 47,250</u>

Note 2 - UNCONDITIONAL PROMISES TO GIVE (Continued)

These multi-year promises were not discounted to present value at June 30, 2008 because management considers the discount to be insignificant.

Note 3 - INVESTMENTS

Investments are composed of the following:

	<u>Cost</u>	<u>Fair Market Value</u>	<u>Unrealized Loss</u>
Certificates of deposit	\$ 233,102	\$ 233,102	\$ -
U.S. Treasury bills/notes	<u>99,370</u>	<u>99,031</u>	<u>(339)</u>
Totals	<u>\$ 332,472</u>	<u>\$ 332,133</u>	<u>\$ (339)</u>
	<u>Cost</u>	<u>Market</u>	<u>Excess of Market Over Costs</u>
Balance, June 30, 2008	<u>\$ 332,472</u>	<u>\$ 332,133</u>	\$ (339)
Balance, June 30, 2007	<u>\$ 25,591</u>	<u>\$ 25,591</u>	-
Increase in unrealized depreciation			(339)
Interest and dividend income			<u>20,816</u>
Investment income			<u>\$ 20,477</u>

Note 4 - PROPERTY AND EQUIPMENT

A summary of property and equipment at June 30, 2008 is as follows:

Computer equipment	\$ 67,196
Telephone equipment	149,969
Furniture and fixtures	10,011
Other equipment	<u>1,218</u>
	228,394
Less accumulated depreciation	<u>(206,444)</u>
Total	<u><u>\$ 21,950</u></u>

Depreciation expense for the year ended June 30, 2008 was \$30,071.

Note 5 - RESTRICTIONS ON ASSETS

Temporarily restricted net assets are restricted by the donor for specific programs, purposes, or to assist specific programs of the Agency. These restrictions are considered to expire when payments for restricted purposes are made or through passage of time. The activity in temporarily restricted net assets for the year ended June 30, 2008 was as follows:

	<u>Balances</u> <u>July 1, 2007</u>	<u>Public</u> <u>Support</u>	<u>Released</u> <u>From</u> <u>Restrictions</u>	<u>Balances</u> <u>June 30, 2008</u>
United Way funding for next year	\$ 189,496	\$ 334,176	\$ 189,496	\$ 334,176
DePaul/Tulane Contract	<u>87,750</u>	<u>-</u>	<u>40,500</u>	<u>47,250</u>
Totals	<u><u>\$ 277,246</u></u>	<u><u>\$ 334,176</u></u>	<u><u>\$ 229,996</u></u>	<u><u>\$ 381,426</u></u>

Note 6 - DESIGNATED NET ASSETS

During 2008, the Board of Directors designated net assets totaling \$250,000 for future disaster related costs.

Note 7 - CONTRACTS/FEEES FOR SERVICES

The Agency operates a 24-hour hotline and crisis-intervention line. The Agency has a contract with the Metropolitan Human Services District to receive reimbursements for part of the cost of operating these programs. Metropolitan Human Services District was invoiced \$147,829 for the year ended June 30, 2008, of which \$61,563 was recorded as a receivable at year end.

The Agency operates a 24-hour hotline and crisis-intervention line. The Agency has a contract with LA Spirit to receive reimbursements of part of the cost of operating these programs. LA Spirit was invoiced \$147,082 for the year ended June 30, 2008, of which \$64,920 was recorded as a receivable at year end.

The Agency has funding from the State of Louisiana, Department of Social Services (DSS) to provide 211 services throughout the Greater New Orleans area. DSS was invoiced \$229,359 for the year ended June 30, 2008, of which \$19,622 was recorded as a receivable at year end.

The Red Cross contracted the Agency to facilitate the creation and maintenance of a consolidated case management waiting list for the New Orleans area for survivors of Hurricane Katrina. The Red Cross was invoiced \$131,228 for the year ended June 30, 2008. Reimbursements on the contract for the year ended June 30, 2008 were \$131,228.

UNITY of Greater New Orleans contracted with the Agency to provide a homeless management information system for agencies serving the homeless. UNITY was invoiced \$295,964 for the year ended June 30, 2008, of which \$65,477 was recorded as a receivable at year end.

The Agency recognized \$53,395 in contract fees for services from minor contracts during the year ended June 30, 2008. Receivables amounting to \$11,077 were recorded from the contracts.

Note 8 - LINE OF CREDIT

The Agency opened a line of credit with a local financial institution on February 11, 1999. At June 30, 2008, the line of credit limit was \$50,000 bearing interest at 10.25%. The financial institution has the right, at its sole discretion, to terminate the line of credit for any reason. There were no borrowings under the line of credit during the year.

Note 9 - GRANTS FROM CORPORATIONS AND FOUNDATIONS

Corporations and foundations within the community and the region grant funds to the Agency to help it accomplish its mission to provide community information and counseling to individuals in crisis. During the year ended June 30, 2008, the following grants were received:

	<u>Unrestricted</u>
Knowledge Works	\$ 21,771
Louisiana Public Health Institute	20,097
After School Collaborative	6,622
DePaul/Tulane Behavioral Health Center	<u>3,519</u>
Total	<u>\$ 52,009</u>

Note 10 - LEASE COMMITMENT

Effective June 1, 2007, the Agency entered into an operating lease agreement for office space. Rent expense under this lease was approximately \$39,900 for 2008. This lease will expire on May 31, 2012. Minimum future obligations on this lease as of June 30, 2008 are as follows:

<u>June 30,</u>	<u>Total</u>
2009	\$ 39,900
2010	39,900
2011	39,900
2012	<u>36,575</u>
Total	<u>\$ 156,275</u>

Note 11 - CONCENTRATION OF CREDIT RISK

Financial instruments that potentially subject the Agency to risk include cash and cash equivalents on deposit with financial institutions, and investments in certificates of deposit held at financial institutions. These balances are insured by the Federal Deposit Insurance Corporation up to \$100,000 at each bank and by the securities Investor Protection Corporation up to \$500,000 at each investment brokerage firm (with a limit of \$100,000 for cash). At June 30, 2008, the Agency's uninsured balances were approximately \$498,000. Effective October 3, 2008, the insurance coverage increased to \$250,000.

Note 12 - SIMPLE IRA

Effective January 1, 1998, the Agency adopted a Savings Incentive Match Plan for Employees of Small Employers (SIMPLE). All employees are eligible to participate. This plan provides for employees to elect to make salary deferral, which cannot exceed \$6,000 for any calendar year. The Agency will make a matching contribution to each employee's individual retirement account (IRA) equal to the employee's salary reduction contributions up to a limit of 3% of the employee's compensation for the calendar year. The Agency made a matching contribution of \$11,114 for the year ended June 30, 2008.

Note 13 - ECONOMIC DEPENDENCY

A significant amount of the Agency's support is received from the United Way for the Greater New Orleans area and UNITY of Greater New Orleans, which have allocated funding to the Agency for the year ending June 30, 2008. Additional sources of support are actively sought to diminish the Agency's dependency on any one funding source.

For the year ended June 30, 2008, \$538,633 of grant revenue was from United Way for the Greater New Orleans area. Accounts receivable from United Way for the Greater New Orleans area was \$345,313 as of June 30, 2008.

For the year ended June 30, 2008, \$295,964 of grant revenue was from UNITY of Greater New Orleans. Accounts receivable due from UNITY was \$65,477 as of June 30, 2008.

Note 14 - RISK MANAGEMENT

The Agency is exposed to various risks of loss in the normal course of business. Commercial insurance coverage is purchased for claims arising from such matters. There were no claims during the year ended June 30, 2008.

SPECIAL REPORT OF CERTIFIED PUBLIC ACCOUNTANTS



Bourgeois Bennett

**REPORT ON INTERNAL CONTROL OVER FINANCIAL
REPORTING AND ON COMPLIANCE AND OTHER MATTERS BASED
ON AN AUDIT OF THE FINANCIAL STATEMENTS PERFORMED IN
ACCORDANCE WITH GOVERNMENT AUDITING STANDARDS**

To the President and Board of Directors,
VIA LINK, Inc.,
New Orleans, Louisiana.

We have audited the financial statements of VIA LINK, Inc. (a nonprofit organization), as of and for the year ended June 30, 2008, and have issued our report thereon dated November 19, 2008. We conducted our audit in accordance with auditing standards generally accepted in the United States of America, and the standards applicable to financial audits contained in Government Auditing Standards, issued by the Comptroller General of the United States.

Internal Control Over Financial Reporting

In planning and performing our audit, we considered VIA LINK, Inc.'s internal control over financial reporting as a basis for designing our auditing procedures for the purpose of expressing our opinion on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of VIA LINK, Inc.'s internal control over financial reporting. Accordingly, we do not express an opinion on the effectiveness of VIA LINK, Inc.'s internal control over financial reporting.

Our consideration of internal control over financial reporting was for the limited purpose described in the preceding paragraph and would not necessarily identify all deficiencies in internal control over financial reporting that might be significant deficiencies or material weaknesses. However, as discussed below, we identified a deficiency in internal control over financial reporting that we consider to be a significant deficiency and which is described in the accompanying schedule of findings and responses as item 08-01.

A control deficiency exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent or detect misstatements on a timely basis. A significant deficiency is a control deficiency, or combination of control deficiencies, that adversely affects VIA LINK, Inc.'s ability to initiate, authorize, record, process, or report financial data reliably in accordance with generally accepted accounting principles such that there is more than a remote likelihood that a misstatement of VIA LINK, Inc.'s financial statements that is more than inconsequential will not be prevented or detected by VIA LINK, Inc.'s internal control. We consider the deficiency described in the accompanying schedule of findings and responses to be a significant deficiency in internal control over financial reporting.

A material weakness is a significant deficiency, or combination of significant deficiencies, that results in more than a remote likelihood that a material misstatement of the financial statements will not be prevented or detected by VIA LINK, Inc.'s internal control.

Our consideration of the internal control over financial reporting was for the limited purpose described in the first paragraph of this section and would not necessarily identify all deficiencies in the internal control that might be significant deficiencies and, accordingly, would not necessarily disclose all significant deficiencies that are also considered to be material weaknesses. However, we believe that the significant deficiency described above is not a material weakness.

Compliance and Other Matters

As part of obtaining reasonable assurance about whether VIA LINK, Inc.'s financial statements are free of material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the determination of financial statement amounts. However, providing an opinion on compliance with those provisions was not an objective of our audit, and accordingly, we do not express such an opinion. The results of our tests disclosed no instances of noncompliance or other matters that are required to be reported under Government Auditing Standards.

This report is intended solely for the information and use of the Board of Directors, management, the Louisiana Department of Health and Hospitals, Division of Mental Health, and the Legislative Auditor of the State of Louisiana and, federal awarding agencies and pass-through entities, and is not intended to be and should not be used by anyone other than those specified parties. Under Louisiana Revised Statute 24:513, this report is distributed by the Legislative Auditor as a public document.

Bourgeois Bennett, L.L.C.

Certified Public Accountants.

New Orleans, Louisiana,
November 19, 2008.

SCHEDULE OF FINDINGS AND RESPONSES

VIA LINK, Inc.

For the year ended June 30, 2008

Section I - Summary of Auditor's Report

a) Financial Statements

Type of auditor's report issued: unqualified

Internal control over financial reporting:

- Material weakness(es) identified? ☐ yes ☒ no
- Significant deficiency(ies) identified that are not considered to be material weakness ☒ yes ☐ none reported

Noncompliance material to financial statements noted? ☐ yes ☒ no

b) Federal Awards

VIA LINK, Inc. did not receive Federal awards in excess of \$500,000 during the year ended June 30, 2008 and therefore is exempt from the audit requirements under the Single Audit Act and OMB Circular A-133, Audits of States, Local Governments, and Non-Profit Organizations.

Section II - Financial Statement Findings

Internal Control

08-01 Criteria - Effective internal controls requires that an organization have someone with the technical expertise and knowledge who has the ability to prepare financial statements and all disclosures in accordance with generally accepted accounting principles as part of its internal control process.

Section II - Financial Statement Findings (Continued)

Internal Control (Continued)

08-01 (Continued)

Condition - Management lacks the qualifications and expertise necessary to prepare financial statements and all disclosures in accordance with generally accepted accounting principles. Possessing suitable skills, knowledge, and experience to oversee services an auditor provides in assisting with financial statement presentation requires a lower level of technical knowledge than the expertise required to prepare the statements and all disclosures.

Questioned Costs - None.

Context - Systematic.

Cause - VIA LINK, Inc. has not determined a need for a financial person possessing the required technical expertise.

Effect - VIA LINK, Inc. has a recognized deficiency in its internal controls.

Recommendation - We recommend VIA LINK, Inc. consider the need for having someone with the technical expertise and knowledge to prepare financial statements and all disclosures in according with generally accepted accounting principles.

Views of responsible officials of the auditee when there is a disagreement with the finding, to the extent practical - The Agency employs a degreed accountant who is responsible for financial statement preparation and variance analysis which is reviewed on a monthly basis with the Agency's CEO. The financial statements and variance analyses are then reviewed with the Finance Committee of the Board of Directors which approves the financial statements. The Board Treasurer, Chair of the Finance Committee, presents the financial statements to the Board of Directors. The Agency believes that there are adequate internal controls. Based on the above, the Agency will use its degreed accountant to prepare financial statements and related disclosures.

Section III - Federal Award Findings and Questioned Costs

Not applicable.

REPORTS BY MANAGEMENT

SCHEDULE OF PRIOR YEAR FINDINGS AND RESPONSES

VIA LINK, Inc.

For the year ended June 30, 2008

Section I - Internal Control and Compliance Material to the Financial Statements

Internal Control

07-01 Condition - Management lacks the qualifications and expertise necessary to prepare financial statements and all disclosures in accordance with generally accepted accounting principles. Possessing suitable skills, knowledge, and experience to oversee services an auditor provides in assisting with financial statement presentation requires a lower level of technical knowledge than the expertise required to prepare the statements and all disclosures. .

Current Status - Resolution Pending. The Agency will be using staff to supply financial statements and disclosures. See finding 08-01.

Compliance

No compliance findings material to the financial statement were noted during the audit of the financial statements for the year ended June 30, 2007.

Section II - Internal Control and Compliance Material To Federal Awards

VIA LINK, Inc. did not receive Federal awards in excess of \$500,000 during the year ended June 30, 2007 and therefore is exempt from the audit requirements under the Single Audit Act and OMB Circular A-133, Audits of States, Local Governments, and Non-Profit Organizations.

Section III - Management Letter

A management letter was not issued in connection with the audit of the financial statements for the year ended June 30, 2007.

MANAGEMENT'S CORRECTIVE ACTION PLAN

VIA LINK, Inc.

For the year ended June 30, 2008

Section I - Internal Control and Compliance Material to the Financial Statements

08-01 Recommendation - VIA LINK, Inc. should consider the need for having someone with technical expertise and knowledge to prepare financial statements and disclosures in accordance with governmental accepted accounting principles.

Management's Response - The Agency will utilize its degreed accountant to prepare financial statements and related disclosures. Management considers having a degreed accountant and monthly committee financial oversight as adequate control over financial reporting.

Section II - Internal Control and Compliance Material To Federal Awards

VIA LINK, Inc. did not receive Federal awards in excess of \$500,000 during the year ended June 30, 2008 and therefore is exempt from the audit requirements under the Single Audit Act and OMB Circular A-133, Audits of States, Local Governments, and Non-Profit Organizations.

Section III - Management Letter

A management letter was not issued in connection with the audit of the financial statements for the year ended June 30, 2008.